

Service Club Membership Application



HEATING AND AIR CONDITIONING

Your home is your largest investment. It's your place of comfort, security, family, memories, giving and sharing. And a place that's supposed to *function* while providing all this. In an effort to keep your comfortable, we've created these **Service Club Memberships**.

Here's what you can get as a member:

- **DISCOUNTS:** 10% off everything. Some repairs are covered depending on the plan you choose. You save each time!
- **SEASONAL MAINTENANCE:** On your heating and cooling system included at no additional charge. Tune-ups save you money.
- **FREE REMINDERS:** Take this one off your "to do" list. We handle everything to keep you on schedule!
- **INCREASED EQUIPMENT LIFE:** The #1 reason for system failure is dirt! Properly maintained equipment lasts longer.
- **LOWER UTILITIES:** Properly maintained heating and cooling equipment keeps more energy dollars in your pocket.
- **PRIORITY SERVICE:** You get priority service over non-members – even at our busiest times.
- **PEACE OF MIND:** We'll make sure your system is safety-checked, saving you money, and that it's working correctly.
- **SATISFACTION GUARANTEE:** This agreement can be canceled at any time for any reason, or for no reason, with the unused portion of your dues refunded.

Gold Membership:

Guaranteed service appointments within 24 hours, tune-ups, diagnostic service* and most repairs are included.**
(Equipment must be less than 10 years old to qualify)

_____ **Check Here**

Silver Membership:

Guaranteed service appointments within 48 hours, 10% discount on service calls, diagnostic and repairs, and tune-ups are included.

_____ **Check Here**

* Service is provided during normal business hours. After hours fee may apply.
**See reverse for exclusions.

Name _____

Address _____

City _____ State _____ Zip _____ Phone _____

Equipment Type	Manufacturer	Model Number	Serial Number	Age	Price
Total					

Yes! I'm ready to prevent most system failures, save money, time and maintenance headaches!

I'd like to pay by:

Cash Check # _____

I'd like to pay:

In Full Monthly

Automatic Credit Card Debit. I understand that the monthly fee of \$ _____ will continue until written notice of termination is received at the corporate office. Allow up to two weeks for termination processing.

Visa MasterCard Discover American Express (Monthly only available w/ credit card or checking account debit.)

Name on Card _____

Card Number _____ Exp. Date _____ CV Code Date _____

Automatic Checking Account Transfer. I hereby authorize Service Express to draft the monthly investment of \$ _____ from my checking account # _____ each month to begin immediately. I have enclosed a voided check as required to initiate the draft program with my bank.

Representative _____ Date _____

Client Signature _____ Date _____

Service Express
 150 E. St. Charles Rd
 Villa Park, IL 60181
 (630) 833-4400 / (773) 792-9222
 fax (630) 833-4436
www.ServiceExpressHeatingandAir.com

Excluded Items & Services

Accessory items, pumps & pump components, boiler gauge, compression/expansion tanks, multi-zone controllers, all valves – water, electric or manual, venting house, piping, out-of-warranty compressor, condenser or heat exchanger, ductwork, refrigerant recovery, leak check and repair, evaporator cleaning without access, heat pump or digital thermostat, any variable speed motor, negative pressure gas control, circuit boards which control negative gas control or variable speed motors.

Annual Maintenance and Safety Inspection for all plans include the following steps to maximize your equipment life and eliminate costly equipment repair expenses.

Cooling Unit Check and Service (If Air Conditioner is Covered)

1. Clean the outside condensing coil.
2. Check operating pressures.
3. Check for proper refrigerant charge.
4. Check evaporator superheat.
5. Check temperature at the return and supply air.
6. Check that the condensate drain is open.
7. Lubricate all moving parts where accessible and appropriate.
8. Check belt and adjust tension as appropriate.
9. Check filter and change standard disposable filter.
10. Check all safety and operational controls.
11. Check voltage and amperage to all monitors.
12. Check the operation of the compressor contactor.
13. Check start capacitor and relays.
14. Check all wiring and connections inside the unit and disconnect box.
15. Inspect thermostat and observe its operation

Heating Unit Check and Service (If Heating is Covered)

1. Clean the gas burners.
2. Check the pilot assembly.
3. Check for thermocouple. Replace if necessary.
4. Check the burner flame and adjust gas pressure, if necessary.
5. Check the heat exchange.
6. Check the flue venting.
7. Check the fan control.
8. Check the limit safety device and electrical wiring.
9. Check the blower speed.
10. Check the amp draw of the motor.
11. Check belt and adjust tension if needed.
12. Lubricate all moving parts where accessible and appropriate.
13. Check filter and change standard filter for residential.
14. Inspect thermostat and check the heat anticipator setting.
15. Check for safe operation.